



The best environment for Diver Platform

Dimensional Insight offers two cloud hosting options: InterReport and DI Cloud. Both include services to ensure a secure solution and freedom from IT tasks such as maintaining the hardware and OS, managing network and storage infrastructure, planning for disaster recovery, and worrying about the physical environment.

- Installation and maintenance of OS and Diver Platform*
- Monitoring and backups
- Technical support
- ISO 27000-certified datacenter
- 99.5% uptime
- Server hardware
- Redundant power, network, and cooling

InterReport (SaaS)

InterReport is our Software as a Service (SaaS) offering. Our staff handles all tasks associated with operation and maintenance: data ingestion, ETL, content creation, standard reports, portal pages, and end-user application support.

Dimensional Insight is responsible for all application development and back-end programming using Diver Platform's administrative and development modules along with maintaining scripts, programs, processes, security, and so on.

Customers can create content like reports, graphs, dashboards, and other portal pages in the DivePort, ProDiver, and NetDiver end-user client interfaces.

DI Cloud (PaaS)

DI Cloud is our Platform as a Service (PaaS) offering. With DI Cloud, Dimensional Insight provides machines running Diver Platform,* but customers have access to Workbench and are responsible for Diver Platform implementation, development, and administration. These tasks include data ingestion, ETL, cBase creation, content creation, reports, portal pages, and end-user application support.

Dimensional Insight staff are available to perform optional consulting services as we would with on-site deployments.

Why You Should Host with Us

Hosting your installation with us is the best environment for Dimensional Insight software. Our private cloud provides server hardware and software configurations specifically tailored to the task of running Diver Platform in an optimized manner for better performance. This should be no surprise because after all, we wrote the software and have the best understanding of how to host it well.

You should also note that our cloud environment:

- has a proven track record of over 20 years.
- offers subscribers easy access to Dimensional Insight technical experts.
- offers subscribers transparent, predictable, and consistent pricing.

Cost-Saving Advantages

- **Cost optimization** – There is less upfront cost. When it comes time to upgrade or purchase more hardware, you will not have to outlay the upfront cash needed for an onsite solution. Manpower can be used elsewhere as we do the work. Installation time disappears. Your staff won't spend time on upgrades.
- **No future hardware expenses** – We'll keep you running on current hardware, so there is no need to buy new servers every few years.
- **Lower energy costs** – When you move to the cloud, you no longer must pay to power on-premise servers or maintain their environment.
- **Risk reduction** – Long-term outages can cost hundreds of thousands of dollars in some cases. We take the risk while you relax without hardware failure worries.
- **Business innovation** – It is expensive and time-consuming to build testing and development infrastructure in-house. Having Dimensional Insight do the hosting lowers barriers to entry for innovation and prototyping.
- **Shorter project times** – Time is money. Having Dimensional Insight do the hosting has our software and hardware experts working for you. This frees your staff to focus on the business at hand — what you do best.
- **Enhanced productivity** – Your staff does not have to do the heavy lifting.

Technology – InterReport and DI Cloud are both offered as single-tenant solutions on Linux, providing isolated processes, storage, and networking. Both services offer options for virtual private networking, high availability, long-term backups, and customized multi-site disaster recovery solutions. Offloading the responsibility for the configuration and operation of servers, storage, the network, and data centers allows you to focus staff time on important business objectives.

Scalability – Dimensional Insight will set up your platform to scale with ease. This means fewer man-hours for you. Initial site configuration and pricing are based on the approximate hardware resources needed, as agreed upon up-front. We do not charge by the byte transferred, or for the seconds of CPU consumed. Such detailed accounting is a stress you do not have to worry about with our offering. As you grow, additional resources can be marshaled for incremental increases in monthly cost, based on year-over-year observations of actual aggregate site use and upon specific request. This eliminates surprise invoices and provides cost certainty.

Availability – The service is up and monitored by Dimensional Insight staff 24x7 (minus scheduled maintenance windows).

Support – Support is available via e-mail or telephone Monday through Friday, 8:00 am to 5:00 pm Eastern Time. Our support team will triage your issue, assisting you directly if they can or connecting you with the right team member to solve your problem.

Conclusion

We know Diver Platform software is the driver for our customers' important business decisions. Many rely on it as a critical part of their operations. With InterReport and DI Cloud, Dimensional Insight has a solution to best meet your Diver Platform hosting needs.

About Dimensional Insight

Dimensional Insight is a leading provider of integrated business intelligence and performance management solutions. Our mission is to make organizational data accessible and usable so everyone from analysts to line of business users can get the information they need to make informed, data-driven decisions.

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